# GOVERNMENT of the DISTRICT of COLUMBIA Office of the Chief Financial Officer Office of Finance & Treasury

Presentation for FMS' 15th Annual Government Financial Management Conference

Presentation by
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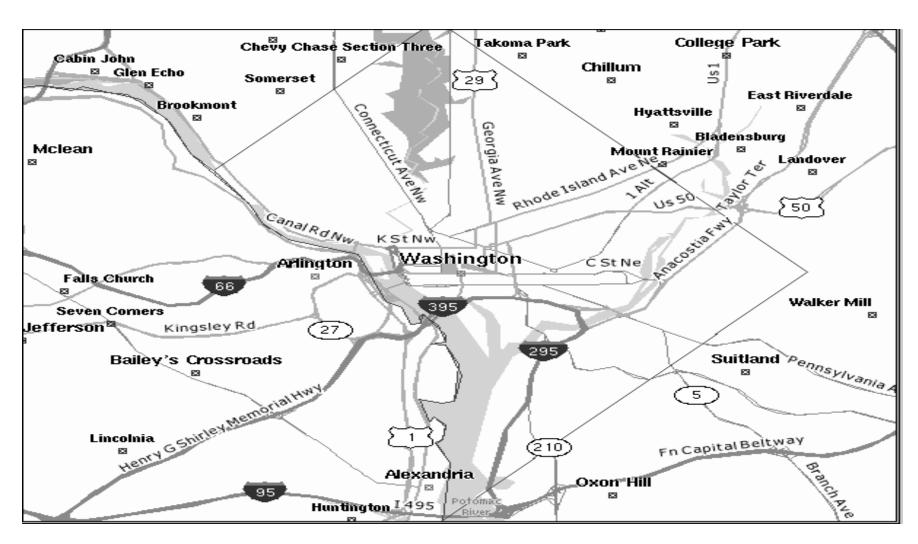
# Agenda

➤ Topic #1: Financial Impact of Alerted Threat Levels to District Resources

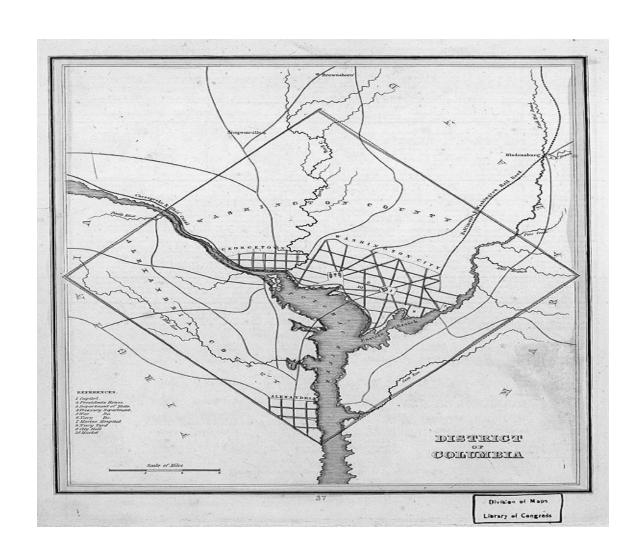
➤ Topic #2: E-commerce Initiatives in the District of Columbia Government

Questions

# Current Map of Washington DC Area



# Original Map of Washington DC Area



# Washington DC Statistics

- ▶68.25 square miles [smaller in area than any state]
- The nations capital
- ➤ Over 665,000 people as part of the daily workforce (not including military or embassy employees)
- ➤ Over 100,000 school children
- Comparable States/Cities Population

•Washington, DC - 560,000

•Wyoming – 498,000

•Alaska – 643,000

•North Dakota – 634,000

•San Francisco – 751,000

•Baltimore – 636,000

# Background of Washington DC

- ➤ Resident of the President of the United States, Vice President, and Congressmen from all over the United States
- ➤ Home of the White House, the Capitol, the Supreme Court, and Smithsonian Museums
- ➤ 186 Embassies located within The District
- ➤ Over 200,000 commuters into The District from surrounding states
- ➤ Over 17.2 million visitors annually (approx. 47,000 per day)
- ➤DC must provide police, fire, and EMS services for everyone, and also for special federal events

# Background Information of Alerted Threat Levels

# Homeland Security Presidential Directive – 3 Purpose

- ➤ Homeland Security Advisory System provides a comprehensive and effective means to disseminate information regarding the risk of terrorist acts.
- ➤ Provides warnings in the form of a set of graduated "Threat Conditions".
- ➤ Intended to create a common vocabulary, context, and structure.
- Informs and facilitates decisions appropriate to different levels of government and to private citizens at home and at work.

#### Washington, DC's Terrorist Threat Advisory System

- ➤DC Emergency Management Agency (DCEMA) System mirrors the national Homeland Security Threat system.
- ➤ Unique to the District system are suggested precautions (guidelines) for DC residents and businesses.

SEVERE

HIGH

**ELEVATED** 

**GUARDED** 

LOW

➤ Influenced by Homeland Security and also may be adjusted by District officials in instances when threats specific to the District

warrant a change.

#### **Emergency Information Center**

Be Informed. Be Prepared. In an emergency, this site will provide real-time instructions to District residents and visitors.

#### **Current News**

- •Police Department Raises Threat Level to Orange in Response to London Bombings
- •Department of Homeland Security Raises Threat Level for Mass Transit Systems

#### **Emergency Management Agency**

#### **Services**

- •Alert DC Emergency Notification System \* Special Event Planning
- •Emergency Preparedness Training \* Street Closing Permits
- •Community Emergency Management Exercises

#### **Information**

- •DC Local Emergency (notified via television, radio, newspaper, email, and mass fax)
- Terror Threat Advisory \*Street Closings
- •Planning Council \*18 Major Hazards
- •Emergency Plans \*Preparedness Guides

#### **DCEMA Emergency Preparedness Training**

- •District government employees and to the general public
- •Leads the effort to prepare our communities in the event of an emergency.
- •Supplies emergency kits to allow people to stay put until the incident can be investigated.

### **DCEMA Partners Who Also Offer Training**

- •Federal Emergency Management Agency
- •Center for Domestic Preparedness, Homeland Security
  - •HAZMAT Technician Training
- •Texas Engineering Extension Service
  - •Emergency Medical Technician Paramedic Training

### Cost Factor Related to Alerted Threat Levels

#### **Terrorist Threat Advisory System**

•Comprehensive list of security actions (some of which may need to be implemented at lower levels)

•Designed to respond to the elevation to High Risk (Orange) of terrorist attacks.

# Cost Factors Related to Alerted Threat Levels

#### **Little or No Cost Actions**

- •Increase the visible security personnel presence wherever possible.
- •Rearrange exterior vehicle barriers (traffic cones) to alter traffic.
- •Approach all illegally parked vehicles and question drivers.
- •Alter primary entrances and exits if possible.
- •Implement stringent identification procedures
- •Remind personnel to properly display badges
- •Require two forms of photo identification for all visitors.
- •Escort all visitors entering and departing.
- •X-ray packages and inspect handbags and briefcases at entry if possible.

### Cost Factors Related to Alerted Threat Levels

#### **Actions That May Bear Some Cost**

- •Increase perimeter lighting.
- •Remove vegetation in and around perimeters.
- •Institute a vehicle inspection program.
- •Conduct vulnerability studies focusing on physical security, structural engineering, infrastructure engineering, power, water, and air infiltration, if feasible.
- •Initiate a system to enhance mail and package screening procedures.
- •Install special locking devices on manhole covers.

# Cost Factors Related to Alerted Threat Levels

#### **Actions That May Bear Significant Costs**

- •Additional police for POTUS & VPOTUS support.
- •Maintain an extra large police force (particularly for Special Events)

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    For Example... - Population - # of Sworn Officers
    San Francisco - 751,000 - 1,800
    Baltimore - 636,000 - 2,200
    Washington, DC - 560,000 - 3,800
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•Overtime for fire, police, and EMS.

# Financial Impact of Alerted Threat Levels to District Resources

### District's Additional Expenses – per Event

| 2003 Events                              | 2003 Total |            | 2004 Events                             |    | 2004 Total | 2 Year Total    |
|--|------------|------------|---|----|------------|-----------------|
| Anti-war demonstrations                  | \$         | 1,340,332  | 4th of July Total                       | \$ | 6,800      | \$<br>1,347,13  |
| Brentwood Anthrax operations             | \$         | 3,784      | Code Orange Alert Total                 | \$ | 2,443,364  | \$<br>2,447,14  |
| FEMS Federal Property Incident Response  | \$         | 3,100,000  | FLSA Liquidation Total                  | \$ | 1,966,390  | \$<br>5,066,39  |
| FEMS Standby services for demonstrations | \$         | 350,000    | Hazmat/Federal Property Total           | \$ | 2,470,176  | \$<br>2,820,17  |
| MPD FLSA Liquidation                     | \$         | 1,290,018  | Helicopter landings Total               | \$ | 665,280    | \$<br>1,955,29  |
| High Alert                               | \$         | 2,117,943  | IMF/World Bank Total                    | \$ | 1,639,994  | \$<br>3,757,93  |
| IMF/World Bank                           | \$         | 2,413,396  | Pres. Reagan funeral Total              | \$ | 852,007    | \$<br>3,265,40  |
| M.L. King, Jr. Day Holiday               | \$         | 1,400      | State of the Union Total                | \$ | 122,434    | \$<br>123,83    |
| State of the Union                       | \$         | 7,000      | US Capitol Decon-Dirksen building Total | \$ | 17,520     | \$<br>24,52     |
|  |            |            | WW II Dedication Total                  | \$ | 104,583    | \$<br>104,58    |
|  | \$         | 10,623,873 |   | \$ | 10,288,548 | \$<br>20,912,42 |
| ·  |            |            | ·                                       |    |            |                 |

# Financial Impact of Alerted Threat Levels to District Resources

### District's Additional Expenses – per Agency

| Agency   | Agency 2003 Total |            | 2004 Total |            |    | 2 Year Total |  |  |
|----------|-------------------|------------|------------|------------|----|--------------|--|--|
|          |                   |            |            |            |    |              |  |  |
| MPD      | \$                | 7,061,212  | \$         | 6,219,926  | \$ | 13,281,138   |  |  |
| Fire/EMS | \$                | 3,450,000  | \$         | 3,708,671  | \$ | 7,158,671    |  |  |
| DCEMA    | \$                | 112,661    | \$         | 78,238     | \$ | 190,899      |  |  |
| DPW      |                   |            | \$         | 132,772    | \$ | 132,772      |  |  |
| DDOT     |                   |            | \$         | 106,245    | \$ | 106,245      |  |  |
| DOH      |                   |            | \$         | 30,541     | \$ | 30,541       |  |  |
| DHS      |                   |            | \$         | 10,035     | \$ | 10,035       |  |  |
| DCRA     |                   |            | \$         | 2,120      | \$ | 2,120        |  |  |
|          |                   |            |            |            |    |              |  |  |
| Total    | \$                | 10,623,873 | \$         | 10,288,548 | \$ | 20,912,421   |  |  |

# Financial Impact of Alerted Threat Levels to District Resources

### **Expenses Federally Reimbursed**

| 2003 - Agency                                     | Request      | Disallowed Costs | Reimbursement | Disallowed Costs Description         |
|---|--------------|------------------|---------------|--------------------------------------|
| Metropolitan Police Department                    | \$7,410,721  | (\$349,509)      | \$7,061,212   | POTUS/VPOTUS support                 |
| Fire and Emergency Medical Services Department    | 3,925,000    | (475,000)        | 3,450,000     | POTUS/VPOTUS support                 |
| D.C. Emergency Management Agency                  | 119,661      | (7,000)          | 112,661       | Sniper Incidents                     |
|   |              |                  |               |                                      |
| 2003 Total  | \$11,455,382 | (\$831,509)      | \$10,623,873  |                                      |
| 2004 - Agency                                     | Request      | Disallowed Costs | Reimbursement | Disallowed Costs Description         |
| Metropolitan Police Department                    | \$6,503,688  | (\$283,763)      | \$6,219,925   | Federal Motorcades and POTUS support |
| Fire and Emergency Medical<br>Services Department | 3,984,671    | (276,000)        | 3,708,671     | Federal Protection - Motorcades      |
| D.C. Emergency Management Agency                  | 78,238       | 0                | 78,238        |                                      |
| DPW   | 132,772      | 0                | 132,772       |                                      |
| DDOT  | 106,245      | 0                | 106,245       |                                      |
| DOH   | 30,541       | 0                | 30,541        |                                      |
| DHS   | 10,035       | 0                | 10,035        |                                      |
| DCRA  | 2,120        | 0                | 2,120         |                                      |
|   |              |                  |               |                                      |
| 2004 Total  | \$10,848,310 | (\$559,763)      | \$10,288,547  |                                      |

|  | 2 Year Total | \$22,303,692 | (\$1,391,272) | \$20,912,420 |  |
|--|--------------|--------------|---------------|--------------|--|
|--|--------------|--------------|---------------|--------------|--|

# Background of Washington DC

- Responsibilities of a city, county, and state simultaneously.
- Large government with an annual expenditure budget of over \$7 Billion, a revenue budget of \$7 Billion, totaling \$14 Billion that needs to be managed.
- ➤ Over 37,000 employees
- Responsible for collection of all taxes.
- ➤ Pays all benefits.
- Administers the school district.

# ➤ Electronic Benefit Transfer system 7year - \$19 million contract Serves 100,000 recipients

### Department of Human Services, Income Maintenance Administration

- •Temporary Assistance to Needy Families (TANF)
- •Food Stamps
- •Interim Disability Assistance

#### **Department of Employment Services**

- •Youth Employment programs (ages 13-19)
- •Welfare to Work programs
- •Emergency grant programs (Hurricane Isabel)

### >Sungard Treasury Workstation Implementation

- •Improved cash management
- •Automated posting of banking transaction to accounting system
- •Wire processing (Wachovia and Bank of America)
- •Cash forecasting (weekly and monthly)
- •Improved investment returns (increased interest income)

#### **Direct Deposit (ACH) Vendor Payments**

- Medicaid vendor payments (\$1 billion+)
- Charter school payments
- •Unemployment benefit payments
- •Office of Personnel Management payments

#### **Electronic Tax Collection Program**

- •Employee Withholdings
- •Real Property tax collection via e-check (\$1 billion)
- •Input via phone, web, IVR, live operator

#### **▶** <u>Debit Card Programs</u>

- •DC Energy low income energy assistance program
- •DC Recreation summer youth program
- •Board of Elections poll workers

### **Employee Pay Card Pilot Program**

- •90% of Employees use direct deposit
- •Many of the remaining 10% utilize the new payroll card program

- > Improved Technical Infrastructure
  - •New servers
  - •New PCs
  - Increased network security
- > DMV, License, and Registration Renewal Services
- **≻Online Purchase of Metro Faircards**
- > Provide Benefit Cards for TANF (Public Assistance) Recipients
- **Expedited Reimbursement of Funds Transfers Between DC and the Federal Government** 
  - •Saves on labor and increases interest income.